

# 9 Steps To A Performance Measurement Framework:

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**A Workbook for Developing a Best Practice Performance Measurement Framework**



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## 1.0 The Workbook

### 1.1 Introduction

This workbook can be filled out to develop the performance framework. It serves as guide to enable the correct steps to be followed and acts as a historical record of the developmental process. It can also be used for refining the future iterations.

### 1.2 Defining the Scope of a Performance Measurement Framework

**Step 1: Defining the Role of the Organisation** (ensure the source of information is quoted)

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**Step 2: Differentiate Between the Area of Concern, Areas of Influence and the Locus of Control**

Areas of Concern

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Areas of Influence

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Locus of Control

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**Step 3: Identify Dimensions of Performance Measurement**

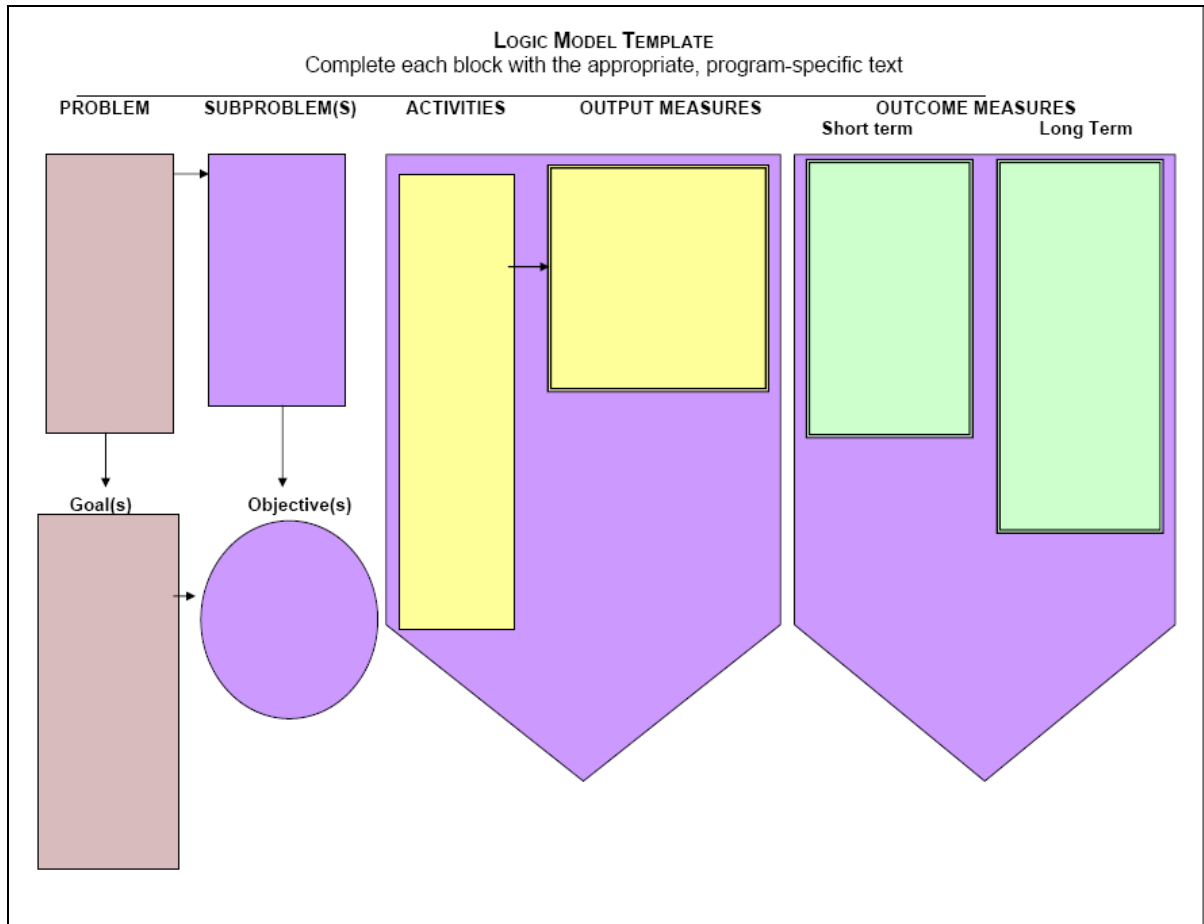
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### 1.3 Development of the Performance Measurement Logic Model

**Step 4: Develop the Overall Performance Logic Model**

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Figure 5: A Logic Model Template



## 1.4 Identification of Outcomes

This exercise should be carried out for **each of the outcomes** identified during the course of the planning workshop.

**Step 5: Identify the End Outcome** (map these to the objectives and note the time horizon)

End Outcome 1:

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